

## MESSAGE FROM ROGER BUNN, CHAIR OF THE LIBRARY BOARD

Brampton Library is the hub of our community and is uniquely poised to spring into the next phase of service to our city as we draw to a close the 2009 – 2012 strategic plan. I am happy to report that in 2012 we were able to achieve all of the strategic goals set out in the plan entitled “Closing the Gap.” The plan established a bold directive to position our library system as a leader in our field as we look ahead to the future by:

- Building on a strong base
- Closing the gap in library membership and use
- Becoming a more inclusive library

Construction of the joint Gore Meadows Library and Recreation Centre is just one example of the many strong partnerships we have fostered in our city. The opening of Gore Meadows will bring library and recreation services to a new sector of Brampton and we look forward to serving our growing community for many years to come.

## LIBRARY FAST FACTS

- Customers checked out over 6 million books, DVDs, CDs and ebooks
- 4.5 million - the number of in person and online visits to our branches and website
- Use of the library’s free wireless jumped by 32%
- We offered 690 programs for children, teens, adults and seniors - an increase of 22%
- Brampton Library partnered with the City of Brampton and Brampton Transit to host the National Award winning summer and winter Newcomer Bus Tours for more than 350 newcomers to Brampton
- A record breaking 7000 children registered for the Summer Reading Club
- Teens read over 1 million pages during the 13 weeks of summer
- 62 people became Canadian citizens at the Citizenship ceremony held at Cyril Clark Branch in October
- Our branches are open 7 days a week to serve you in person and our virtual branch [BramptonLibrary.ca](http://BramptonLibrary.ca) is open 24/7



## WHAT OUR CUSTOMERS SAY

“Libraries are important community hubs. They are vital to the survival and enhancement of a community. They provide nourishment to the soul of a neighbourhood.”

“I want to thank you and the library board for your commitment to collecting and preserving historical information.”

“As a senior, I am limited in my computer knowledge so I rely on the kind services of librarians when I require help in locating book review sources. Thank you for the assistance.”

“Beautiful atmosphere, a great selection of books and very helpful and congenial staff. Thank you.”

“THANK YOU for such amazing programs! Keep it up!”

“If I could hand out awards...I would!”

## FINANCIAL OVERVIEW

<b>Operating Revenue</b>	<b>2012</b>
Municipal Contribution	13,035,114
Provincial Grants	358,829
Library Generated Revenue	515,977
Prior Year Surplus	208,985
<b>Total Operating Revenue</b>	<b>14,118,905</b>

<b>Operating Expenditures</b>	
Salaries & benefits	8,881,901
Library Collections	1,566,000
Other Operating	2,478,325
Transfer to Reserve	1,146,257
<b>Total Operating Expenditures</b>	<b>14,118,905</b>

<b>Capital Revenue</b>	<b>2012</b>
Municipal Contribution	1,107,163
Provincial Grants	0
Other Revenue	99,217
<b>Total Capital Revenue</b>	<b>1,206,380</b>

<b>Capital Expenditures</b>	
Library Collections	1,888,143
Library Branch Improvements	21,919
Technology & Communication Services	287,318
<b>Total Operating Expenditures</b>	<b>2,197,380</b>



*Brampton Library enriches the lives of Brampton residents by promoting literacy, and by providing access to recreational materials and information in a welcoming environment that fosters connections with others and with the community.*

## OUR LIBRARY BOARD

Roger Bunn, Chair

Karim Ladak, Vice Chair

Vicky Dhillon, City Councillor

Sandra Hames, Regional Councillor

John Sprovieri, Regional Councillor

Catherine Hough

Christina MacLean

Lisa Pearce

Genevieve Rodney

Manmeet Thind

Edo van Belkom

Patty Waters

## OUR BRANCHES



**Chinguacousy**  
150 Central Park Drive  
Brampton, ON L6T 1B4



**Four Corners**  
65 Queen Street East  
Brampton, ON L6W 3L6



**Mount Pleasant Village**  
100 Commuter Drive  
Brampton, ON L7A 0G2



**Cyril Clark**  
20 Loafers Lake Lane  
Brampton, ON L6Z 1X9



**Gore Meadows**  
10150 The Gore Road  
Brampton, ON L6P 0A6



**Northeast Interim Site**  
55 Mountainash Road, Unit 24  
Brampton, ON L6R 1W4



**South Fletcher's**  
500 Ray Lawson Boulevard  
Brampton, ON L6Y 5B3

[BramptonLibrary.ca](http://BramptonLibrary.ca)

P: 905-793-4636 | TTY: 1-866-959-9994

 BramptonLibrary